



Working Session of the
Operations & Customer Experience Committee

of the Board of Trustees of the Utah Transit Authority
Wednesday, March 14, 2018, 2:30 – 4:00 pm

Frontlines Headquarters, Golden Spike Rooms, 669 West 200 South, Salt Lake City

Members of the public are invited to attend all committee meetings, and public comment may be taken at the discretion of the committee chair. If public comment is not taken at the committee meeting, the public will be able to review and provide comment via www.rideuta.com on all action items prior to the next full Board of Trustees meeting. If public comment is taken at the committee meeting, in order to be considerate of time and the agenda, comments will be limited to 2 minutes per individual, or 5 minutes for a spokesperson designated to represent a group.

Committee Members: *Alex Cragun, Committee Chair*

Babs De Lay

Troy Walker

Agenda

- | | | |
|----|--|---|
| 1. | Safety First Minute | Dave Goeres |
| 2. | Item(s) for Consent | Alex Cragun |
| | a. <u>Approval of October 11, 2017 Service & Customer Relations Committee Report</u> | |
| 3. | <u>Resolution: Approving the April 2018 Change Day Title VI Analysis</u> | Andrew Gray &
Eric Callison |
| 4. | <u>Resolution: Approving the Provo-Orem Bus Rapid Transit Title VI Equity Analysis</u> | Andrew Gray &
Mary DeLaMare-Schaefer |
| 5. | <u>Resolution: Approving the Naming of the Provo-Orem Bus Rapid Transit System</u> | Andrea Packer |
| 6. | <u>Service Planning Policy</u> | Laura Hanson &
Eric Callison |
| 7. | Innovative Mobility Solutions Office Update | Jerry Benson |
| 8. | Other Business | Alex Cragun |
| | a. Liaison, Conference & External Committee Reports | |
| 9. | Adjourn | Alex Cragun |